

Mobile Billing Services

Italy

Charges

| | | |
|------------------------------------|---|---|
| Operators | TIM, WIND, H3G, Vodafone | |
| First time connection setup | 2.500 euro (charged only for first gateway direct billing connection) | A |
| Additional country setup | 450 euro (charged for each additional direct billing connection on same api) | A |
| Monthly connection country charge | 250 euro | B |
| Bank guarantee per contract entity | 25.000 euro (for penalties, fines, refunds) | A |
| Gateway fee (per transaction) | 5% of consumerrate incl. VAT with a minimum of 5 eurocent (all ex VAT). | C |
| Free MTs | 10 eurocent per sent message | C |
| Customercare setup | 250 euro | A |
| Customercare monthly fee | 150 euro | B |
| Customercare tickets/complaints | € 5,00 / contact (excluding legal tickets) | C |
| Customercare refunds | € 2,50 / refund | C |
| Implementation time | Depending on approval operators. | |
| Contract Duration | 12 months | |
| Notice period | 3 months | |

- A: Billed upon contract signature
- B: Billed upon implementation
- C: Billed with monthly revenue statements

For outpayments please contact our Sales Team via sales@globway.com